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<b>CORPORATE SOCIAL RESPONSIBILITY</b>		APPROVED BY BOD

**Introduction**

AYA Bank Corporate Social Responsibility refers to the responsibilities and activities where positive impacts are sought to be produced in the human rights, labor practices, organizational governance, fair business practices, community involvement, social and economic development, consumer benefits, and environmental issues.

AYA Bank is determined to take these responsibilities and activities through well-crafted policies, plans, procedures, implementation, collective actions, monitoring, and revision for the greatest benefits for all.

At AYA Bank, we must integrate our business values, objectives, strategies, and operations to serve and satisfy not only our employees, customers, investors, and suppliers, but particularly to the local community, society, and the environment where we do our business as we believe such social, environmental, and economic responsibilities and activities are integral to sustainability of our business.

Further, we want to ensure that while striving for the highest level of business performance, we uphold the values of honesty, fairness, and mutual benefits to our society in the way we conduct our business.

We conduct our actions to be consistent with the interests of the society and sustainable development, based on sound ethical behavior, in compliance with applicable laws and governmental regulations, and integrated into the ongoing organization activities.

**Policy Statement**

This policy comprises a set of rules relating to corporate social responsibility adopted by AYA Bank. This policy clearly sets forth AYA Bank’s CSR objectives and provides guidance to all employees and individuals associate with our company.

This policy statement is about how AYA Bank seriously takes account of its responsibilities to our society and environmental in general local community in particular in social, economical and environmental impact in doing business.

AYA Bank’s primary responsibility is to ensure the long term success of the Bank through the analysis, benchmarking, development, adoption, implementation, management and monitoring of the best corporate social activities.

AYA Bank will participate in multiple philanthropic activities, support educational and health initiatives and promote environmental best practices in our day-to-day operations.

AYA Bank is committed to the adoption of best practices in environmental, safety and occupational health programmes particularly in the communities where we operate. AYA Bank strives to operate in this manner to demonstrate responsible environmental stewardship and maintains a positive and constructive relationship with our community stakeholders.

AYA Bank integrates social responsibilities within core management systems and decision-making processes.

Through this CSR policy, we set the standards of social behavior not only to meet but also to exceed above and beyond legal requirements to our society. AYA Bank is committed to continue to develop, implement and manage a wide range of corporate social responsibility programmes covering a broad spectrum of compiled social, economic, and environmental issues often associated with rapidly changing society in which we operate.

We will apply the 10 principles of United Nations Global Compact and ISO 26000 as the foundational guidelines of our CSR policy.

AYA Bank's aspiration and determination to uphold the highest standards of conduct and corporate social responsibility are critical dimensions of how we measure our success.

Meeting the commitment to these objectives is a priority issue for the AYA Bank.

### **Good Corporate Citizen**

With the mission of "Sharing and Contributing to our Community", AYA Bank provides;

- A commitment to the community development;
- Financial assistance, sponsorship, and scholarship to educational, charitable, culture, community and environmental causes in Myanmar;
- Community support through the sponsorship of worthy initiatives in health care sector;
- Corporate sponsorship in support of innovative and caring community programmers and services designed to enhance, educate and enable sustainable economic program among needy people;
- Incentives to our employees to provide community volunteer services;
- Actively participate in the prevention, reconstruction, and rehabilitation of the community from the impacts of natural disasters;

We shall respect different traditional, cultural and social values of the local community where we do our business and will strive to promote these values.

We will encourage open, honest and continual dialogue with local communities to get a mutual understanding and cooperation with local community or any respective party to make sure that they are informed and invited to get involved. We will strive to get a social license before we start our business whenever feasible.

We shall invite local community to participate in the essential training programs such as those on firefighting and occupational health and safety.

We will receive and resolve complaints from our community as a priority call.

We shall support and encourage our employees to help local communal activities, particularly to the one chosen by employees.

We shall work with local schools, colleges and universities to assist the education for not only young generation but also general public.

We shall work with local hospital, dispensaries, Red Cross, and other civic association providing health care services to public whether these entities are public, private or NGO.

We shall provide necessary equipment, financial assistance, and carefully crafted programs for the health and safety of children such as football for children program.

## **Society**

We must:

- Serve in an ethical and lawful manner for the interests and the economic development of the society;
- Focus on sustainable development while taking into account of social impacts resulting from potential environmental consequences of actions;
- Operate in conformance with international labor practices and provide a working environment which applies and conforms to recognized occupational safety and health standards;
- Promote positive ethical behavior through our activities and conduct (i.e. towards the environment, community, customers, employees and investors);
- Consider the social impacts of services/ products throughout the full life cycle, including any withdrawal impacts;
- Align our business values, purpose and strategy with the needs of our clients, whilst embedding responsible and ethical principles into everything we do.

- Clearly include safeguards in our contracts against unfair business practices whilst promoting corporate social responsibility.

## **Suppliers**

We shall encourage suppliers and contractors to adopt responsible business policies and practices.

## **Regulatory Requirement**

AYA Bank is strongly committed to high standards of ethics and integrity in all aspects of our business and to ensuring our affairs are conducted in accordance with applicable laws and regulations.



### References:

- Max (Myanmar) Holding Co., Ltd & Its Subsidiaries\_CSR Policy\_CSR001/2014
- Handbook on Corporate Social Responsibility (CSR) for Employers' Organizations (EU)